



Tilton-Northfield Fire & EMS



www.tnfd.org

Week of 7/24/2009

Phone: 286-4781

Vision

SAFETY

PROFESSIONALISM

**CUSTOMER
SERVICE**

Mission

DELIVER:

EFFICIENT,

PROFESSIONAL,

HIGH QUALITY,

COST EFFECTIVE,

AND TIMELY

**FIRE
SUPPRESSION,**

RESCUE,

**EMERGENCY
MEDICAL
SERVICES,**

FIRE PREVENTION,

**PUBLIC SAFETY
EDUCATION, AND**

**CODE
ENFORCEMENT.**

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Ben LaBelle, chairman of the Life Safety Building Committee, explains a map developed by Hannaford Supermarket's Research Department showing call data for emergency services in the Tilton-Northfield area. Donna Rhodes. Winnisquam Echo.

Tilton Life Safety Building Committee

The Tilton Life Safety Building Committee (TLSBC) is moving forward in an effort to someday construct and occupy a LSB somewhere in Tilton. Subcommittees have been formed to tackle a number of issues associated with a project as diverse as this. In the end, their recommendations will be presented to the selectmen, the commissioners, and finally the people. Deputy Robinson and Commissioner Gallant are on the committee and both offer a tremendous amount of input and expertise on our behalf.

I put the picture in above because I was able to see some of the mapping diagrams that have been derived from our data. I must say that I am thoroughly impressed. If you have the opportunity to look at some of this information, I'm sure you will be, too.

Say thanks to Deputy Robinson and Commissioner Gallant when you see them!

Chief's Message

Professionalism

For some reason, I've been thinking about professionalism a lot this week. More-so than usual, because quite often I do think about it due to the fact that I value it. So that will be the theme of my message this week—"Professionalism".

First, we should probably define it. Merriam-Webster has it as: *1 : the conduct, aims, or qualities that characterize or mark a profession or a professional person 2 : the following of a profession (as athletics) for gain or livelihood.* But, I think some people would better understand it if we broke it down a little and applied it to our particular "profession".

When I hear the word, I often think of how one acts, or carries him/herself, or how well s/he does their job. So what would a "professional" firefighter/EMT look/act like.

- ◆ Clean cut. Neat and orderly.
- ◆ Uniform / identification.
- ◆ Protective clothing—ready for anything—to go to work.
- ◆ Well-educated. Studies. Trains. Reads.
- ◆ Comfortable with self and abilities. Physically and emotionally fit.
- ◆ Able. Can do the job without question.
- ◆ Composed. More interested in delivering service than only responding. Not a yeller. Good thinker. Get the picture? Can you

look around the department and make a list? Can you look in the mirror and choose whether or not you are?

Of course, we could apply this to all aspects of our job and our lives. I want to be a professional father and husband, as well as a professional fire chief. Put your own "professions" in the blanks (so to speak). But what does it really take to get there? I say discipline. Self-discipline. And, effort. Life isn't easy, and, to be professional is even more hard.

Think of sports. If you've ever had a coach you will know that you will work hard, you will be criticized, you will have successes and failures (wins and losses), and you will improve the more you practice. Not everyone will make it to the pros because there are a limited number of spots. But, in the fire department, nothing is stopping any of you from being a professional.

Now don't confuse "professional" with "full-time firefighter". 2 different things in my book. Call and volunteer firefighters have every ability to be professional firefighters. It is more about how they look, how they act, how they are trained, and how they perform. Have you ever seen a full-time firefighter who is not professional? I thought so. Don't dwell on that. Get that thought out of your head and let's move on. Think about the Professionals.

The other part of professionalism is not only how we prepare

ourselves and carry out our work, but it is how we interact with others; how we deal with conflict.

As mentioned earlier, this professionalism is hard work. In times of conflict, it is very easy to get upset and maybe say things that are less than appropriate for the setting(s) we are in or for the people we are with. It is self-discipline that will help us get through these moments—to hold our emotions in check and to do what is right and best for the situation. But it is hard.

"If you think it is expensive to hire a professional to do the job, wait until you hire an amateur."

Red Adair—Oil Well Firefighter

Many times, the simplest way to deal with conflict may be to walk away. In the long run, though, it only creates more conflict because nothing was resolved.

So how would you want a conflict dealt with? I would say most of us would expect open and honest adult communication without the fear of retribution. Not off-handed, childish remarks that do nothing but inflame the other individual(s).

Continue to be the best you can be and always act professionally, especially when you are representing the department! Carry on,
Chief Carrier

UPCOMING TRAINING OPPORTUNITIES

July 27, 2009	0900 hrs	Know Your Buildings Chief Carrier Center Street
July 27, 2009	0900 hrs	EMS Cont. Education David Rivers Center Street
July 28, 2009	0900 hrs	Know Your Buildings Chief Carrier Center Street
July 29, 2009	0900 hrs	Know Your Buildings Captain Michaud Center Street
August 3, 2009	0900 hrs	Risk & Reward Chief Carrier Center Street
August 3, 2009	1800 hrs	Ground Ladders Deputy Robinson Meet at Park Street
August 4, 2009	0900 hrs	Risk & Reward Chief Carrier Center Street
August 5, 2009	0900 hrs	Risk & Reward Chief Carrier Center Street
August 10, 2009	0900 hrs	If These Walls Could Talk Chief Carrier Center Street
August 10, 2009	1800 hrs	Hoseline Advancement Capt Michaud Meet at Park Street

TNFD WALKERS

Monday thru Friday

8:30am



Where: Winnisquam High School Track

Get into shape this summer by walking with friends. Great opportunity to get to know the people you work with! Honestly half the time you only seen them when the pager goes off.

GET OFF THE COUCH!



TURN OFF THE TV!

If enough people get interested, we are also looking into the possibility of taking part in the Tanger Outlets Fire Dept vs. Police Dept Challenge!

\$20.⁰⁰ per person registration fee (Benefits LRG Healthcare Digital Mammography Campaign)
<http://www2.tangeroutlet.com/tangerstylefitness/>

The Future Is Now

By Stephen Smith

I recently attended the mechanic seminar at the Chiefs Show in Springfield, Ma. This year's topic was multiplexing presented by Hale and Class One. Multiplexing is defined as the sending of several signals at the same time on one main line. The advantage is a reduction of wire needed to perform the same tasks. Less wire means less weight, less time needed to install the wires and less electrical problems. All the major functions of the apparatus can be tied together to perform simultaneously without damaging the truck, the operator or the firefighters on the hoseline.

Multiplexing is made up of a main wire connected to a computer, the brain that is connected to modules. The modules are what perform the tasks. An example of this is a load manager that systematically shuts down electric usage to prevent complete battery draw down.

Our fire department has three vehicles with multiplexing Engine Three, Tanker One, and Rescue One. You can see the displays in the cab on the dash. Information can be downloaded from data recorder module to find any malfunctions in the system. This makes it easier to diagnose problems and make repairs.

Some new features will soon be added to the multiplex system. Seat belts will be tied into the engine start, brake release and transmission. The result will be the vehicle cannot move until everyone is buckled up. Air packs will stay locked in place until the apparatus makes it to its destination and the parking brake is applied.

With safety as the priority in the fire service we will see these features become standard with fire apparatus. Remember this is happening because of Line of Duty Deaths (LODDs) and injuries from motor vehicle accidents.



